

Privacy Policy for Severnview Home Improvements

Effective Date: February 2024

Severnview Home Improvements ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines the types of information we collect, how we use and protect that information, and your rights regarding your personal data when you use our website [<https://www.severn-view.co.uk/>].

Information We Collect

We may collect the following types of personal information when you visit our website:

Contact Information: Name, email address, phone number, and other similar contact details.

Log and Usage Data: Information about your interactions with our website, including IP address, browser type, pages visited, and other usage statistics.

Cookies: We may use cookies to enhance your experience and analyse usage patterns. You can control the use of cookies through your browser settings.

How We Use Your Information

We use the collected information for the following purposes:

- To provide and maintain our website.
- To communicate with you, respond to inquiries, and provide customer support.
- To analyze and improve our website's performance and user experience.
- To comply with legal obligations.
- Data Security

We take reasonable measures to protect your personal information from unauthorised access, disclosure, alteration, and destruction. However, no method of transmission over the Internet or electronic storage is completely secure, so we cannot guarantee absolute security.

Third-Party Links

Our website may contain links to third-party websites. Please note that we are not responsible for the privacy practices of these external sites. We encourage you to review the privacy policies of any third-party sites you visit.

Your Rights

You have the right to:

Access, correct, or delete your personal information.

Object to the processing of your personal information.

Withdraw your consent for processing where applicable.

To exercise these rights or if you have any privacy-related concerns, please contact us at info@severn-view.co.uk.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be effective immediately upon posting the revised policy on our website.

Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

Severnview Home Improvements

Vulcan Way,

Abbeymead,

Gloucester,

GL4 5JQ

info@severn-view.co.uk

01452 671087

By using our website, you consent to the terms of this Privacy Policy.